

# DISCLAIMER

**Customers and clients of all events, readings, retreats, products and services offered herein, agree to release said business, Aurana as well as personal properties of liability upon participation. All fees for all services are non-refundable. Please review the following terms and conditions for your ready reference.**

## TERMS AND CONDITIONS:

### Website owner, the offering, and binding of Terms

This website is owned and operated by AuRana Inc.(AuRana) These Terms set forth the terms and conditions under which you may use our website and services as offered. This website offers visitors opportunities to hear AuRana's intuitive insights as well as support visitors in cultivating their own intuitive insights through individual and group sessions via phone/Skype or in person as well as through peace circles, retreats and workshops. By accessing or using any of these services by AuRana and/or through the website, you approve that you have read, understood, and agree to be bound by these Terms.

### Requirements to create an account

Anyone is welcome to the services as offered through the site. However, Aurana does hold the right to deny access to anyone who acts inappropriately to the common standards of respect and professionalism. In order to use the aforementioned services on this website, you must be at least 18 years of age. Additionally, you are not allowed to use this website and/or receive services if doing so is prohibited in your country or under any law or regulation applicable to you.

### Key commercial Terms offered to customers

When buying an item, you agree that: (i) you are responsible for reading the full item listing before making a commitment to buy it: (ii) you enter into a legally binding contract to purchase an item when you commit to buy an item and you complete the check-out payment process.

The prices we charge for using our services / for our products are listed on the website. We reserve the right to change our prices for products and services displayed at any time, and to correct pricing errors that may inadvertently occur.

## Return and refund policy???

There is a no refund policy on services or online courses offered through the website

## Retention of right to change offering

Aurana/Aurana Inc. reserves the right to freely change the services and products offered on the website. We may, without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.

## Warranties & responsibility for services and products

There is no guarantee of outcome on any services or online courses or products offered herein. The consumer results of said services are unique to individual and are therefore not quantifiable. Aurana (Aurana Inc.) releases all liabilities for any information, services or products that do not relay the intended result of the consumer.

## Ownership of intellectual property, copyrights and logos

AuRana owns the rights to all said services, content, courses provided, products and materials. Any imitation will be subject to copyright claims.

The Services and all materials therein or transferred thereby, including, without limitation, software, images, text, graphics, logos, patents, trademarks, service marks, copyrights, photographs, audio, videos, music and all Intellectual Property Rights related thereto, are the exclusive property of AuRana (AuRana Inc.). Except as explicitly provided herein, nothing in these Terms shall be deemed to create a license in or under any such Intellectual Property Rights, and you agree not to sell, license, rent, modify, distribute, copy, reproduce, transmit, publicly display, publicly perform, publish, adapt, edit or create derivative works thereof.

If a consumer and or site visitor has the ability to upload content (images, audio, text ...) for disclosure on the site, AuRana (Aurana Inc.) has all the legal rights and/or necessary licenses over the content and that such content might be public available.

AuRana (AuRana Inc..) recognizes and agrees that by uploading any content (including, but not limited to designs, images, animations, videos, audio files,

fonts, logos, illustrations, compositions, artworks, interfaces, text and literary works) through any means to the website, to own all the relevant rights or received the appropriate license to upload/transfer/send the content. The uploaded/transferred content may be publicly displayed at the website.

#### Right to suspend or cancel user account

We may permanently or temporarily terminate or suspend your access to the service without notice and liability for any reason, including if in our sole determination you violate any provision of these Terms or any applicable law or regulations. You may discontinue use and request to cancel your account and/or any services at any time. Notwithstanding anything to the contrary in the foregoing, with respect to automatically-renewed subscriptions to paid services, such subscriptions will be discontinued only upon the expiration of the respective period for which you have already made payment

#### Indemnification

You agree to indemnify and hold AuRana (Aurana Inc.) harmless from any demands, loss, liability, claims or expenses (including attorneys' fees), made against them by any third party due to, or arising out of, or in connection with your use of the website or any of the services offered on the website.

#### Limitation of liability

To the maximum extent permitted by applicable law, in no event shall AuRana (AuRana Inc.) be liable for any indirect, punitive, incidental, special, consequential or exemplary damages, including without limitation, damages for loss of profits, goodwill, use, data or other intangible losses, arising out of or relating to the use of, or inability to use, the service.

To the maximum extent permitted by applicable law, AuRana (AuRana Inc.) assumes no liability or responsibility for any (i) errors, mistakes, or inaccuracies of content; (ii) personal injury or property damage, of any nature whatsoever, resulting from your access to or use of our service; and (iii) any unauthorized access to or use of our secure servers and/or any and all personal information stored therein.

#### Right to change and modify Terms

We reserve the right to modify these terms from time to time at our sole discretion. Therefore, you should review these pages periodically. When we change the Terms

in a material manner, we will notify you that material changes have been made to the Terms. Your continued use of the Website or our service after any such change constitutes your acceptance of the new Terms. If you do not agree to any of these terms or any future version of the Terms, do not use or access (or continue to access) the website or the service.

#### Promotional emails and content

You agree to receive from time to time promotional messages and materials from us, by mail, email or any other contact form you may provide us with (including your phone number for calls or text messages). If you don't want to receive such promotional materials or notices – please just notify us at any time.

#### Preference of law and dispute resolution

The laws and regulations under which the website and the business activities are acting are covered by California state law. In the case of any legal dispute, all resolutions would take place in Santa Monica, California, USA. Arbitration procedures is the sole dispute resolution mechanism. Certain legal proceedings (such as a jury trial or class actions) are herein waived.

The application of the United Nations Convention of Contracts for the International Sale of Goods is hereby expressly excluded.

#### Customer support details & contact info

Site users are often requested of to have contact information enabling users and customers to receive customer support services and to correspond with the website and its operators.

#### Provisions recommended for websites with user communities

The website promotes a user community in the form of a Facebook Group. Terms clarify that all users that join the community have a public profile that is publicly visible to site visitors in the group, and that their public activity (such as their posts or comments) will be visible to other visitors of the closed Facebook Group promoted on the website.

A user of the website can always opt-out and exit the community, and upon doing so, such user's profile will not be publicly visible. Naturally, in such event the user will not be able to use the community features (e.g. liking, commenting or writing posts).

Note:

Effective date of Terms and Conditions February, 2016.

## Privacy Policy

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

Personal information is collected for:

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing customer assistance and technical support;
3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

Store, use, share and disclose site visitors' personal information.

Aurana (Aurana Inc.) receives personal information confidentially. However, in the case of making an example that benefits the progress of others, stories are shared sans of names, unless by verbal approval of the client. If any information received raises serious concerns of psychological or physical health, AuRana (AuRana Inc.) has the right to share with the appropriate medical care. In the instance of personal information that has a potential legal matter, AuRana (AuRana Inc.) reserves the right to share with the appropriate legal enforcement agencies, according to relevant local regulations.

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. Wix store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

#### Communicating with site visitors

Site communication occurs through a variety of channels that can result in over the phone or in person (e.g. email, text message, etc.,) for the purposes of client support, marketing campaigns, promotions or updates. Explain exactly how you contact your site visitors by using personal information collected on your website and how they can opt out of receiving such messages.

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

#### Cookies and other tracking tools

Third-party services, such as Google Analytics or other applications offered through the Wix App Market, placing cookies or utilizing other tracking technologies through Wix's services, may have their own policies regarding how

they collect and store information. As these are external services, such practices are not covered by the Wix Privacy Policy.

Site visitors can withdraw their consent?

If you don't want us to process your data anymore, please contact us at [your email] or send us mail to: [your physical mailing address] and we will unsubscribe you. Please note that this will also deny your right o all website services.

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and your contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at [your email] or send us mail to: [your physical mailing address].